

FREQUENTLY ASKED QUESTIONS CITY SUMMIT ATLANTA 2023

Where: Georgia World Congress Center – Building C

When: Executive Education and Pre-Conference Activities: November 15, 2023

Main Conference: November 16-18, 2023

Programming will occur in the late morning, afternoon, and evening according to

Eastern Time.

City Summit Website: https://citysummit.nlc.org

Q) What are the registration rates?

Registration rates vary based on your NLC membership/conference attendee type and the date on which you register for the conference. Check out our City Summit website for more information.

Q) 2023 Registration Deadlines:

• CCC Attendee Rate: March 26th – May 1st, 2023

• Early-bird Rate: March 26th – June 30th, 2023

• Advance Rate: July 1st – September 15th, 2023

• Regular Rate: September 16th – November 14th, 2023

• Onsite Rate: November 15th – 18th, 2023

Q) How do Participants register?

Participants should visit https://citysummit.nlc.org and click "Register." Or visit NLC.org and navigate to the "City Summit" dropdown menu under "Conferences and Meetings."

Q) What hotels are available during the conference?

Headquarter Hotel
Omni Hotel at CNN Center
100 CNN Center
Atlanta, GA 30303

Additional Hotels

- Atlanta Marriott Marquis: 265 Peachtree Center Ave Atlanta, GA 30303
- Westin Peachtree Plaza: 210 Peachtree Street NW Atlanta, GA 30303
- Courtyard Downtown Atlanta: 133 Carnegie Way Atlanta, GA 30303
- W Hotel Atlanta Downtown: 45 Ivan Allen Jr. Blvd Atlanta, GA 30308
- Hilton Garden Inn Atlanta Downtown: 275 Baker Street NW Atlanta, GA 30313
- Ellis Hotel: 176 Peachtree Street NW Atlanta, GA 30303
- The Glenn Hotel: 110 Marietta Street NW, Atlanta, GA 30303
- Embassy Suites Atlanta at Centennial Olympic Park: 267 Marietta St NW, Atlanta, GA 30313
- The American Hotel, A Doubletree by Hilton: 160 Ted Turner Dr NW, Atlanta, GA 30303
- REVERB by Hard Rock: 89 Centennial Olympic Park Dr. Atlanta, GA 30313
- Hotel Indigo: 230 Peachtree Street NE, Atlanta, GA 30303
- Hilton Atlanta: 255 Courtland Street NE, Atlanta, GA 30303

- AC Hotel Atlanta Downtown: 101 Andrew Young Intl Blvd NW, Atlanta, GA 30303
- Hyatt Place Centennial Park: 300 Luckie Street, NW, GA 30313
- Ritz-Carlton: 181 Peachtree St NE, Atlanta, GA 30303

Q) What is the dress code for this year?

Business attire and nice business casual are appropriate.

Q) Is there a possibility that NLC would shift the conference to virtual if the current COVID-19 cases rise? The health and wellbeing of our NLC community is always first and foremost in our mind. Our organization continues to track and monitor the community levels and spread of COVID-19. At this time, we are proceeding as planned with the in-person event.

Q) How do I cancel my group registration?

Group Cancellation Policy: All changes and cancellation requests must be made in writing and emailed to nlccs@maritz.com. Substitutions are welcome.

Q) How do I cancel my Spouse/Guest registration?

Cancellation Policy for Spouse/Guests: All Spouse/Guest registrations are refundable; requests must be made in writing to nlccs@maritz.com. Substitutions are welcome.

Q) Who can I talk to if I have questions about my registration and housing reservations?

Please call our registration and housing team at Maritz: nlccs@maritz.com; (747) 226-7785

Q) Who can I contact about sponsoring this year's event?

The 2023 Sponsorship opportunities are posted on the <u>City Summit Website</u>. Questions? Contact us at <u>sponsorships@nlc.org</u>.

Q) What is the benefit of group registration?

Groups of five or more will receive complimentary sixth registration, provided the registrations are paid in full. To get the group incentive, all individuals must register at the same time. After group registration is completed, each team member will receive a confirmation email. Group registrations do not apply to these registration categories: student, youth chaperone, or youth delegates. Substitutions are welcome.

Q) How is NLC handling press registration?

Members of the media with proper credentials must register for the conference (complimentary). Contact media@nlc.org for questions and to confirm your registration. Most conference activities are open to the media, but some sessions will be private or closed to the media.

Q) What is included in the Youth Delegate, Youth Chaperone, and Students Registration?

Youth Delegate, Youth Chaperone, and Student registrations include all conference sessions except for NLCU Executive Education sessions, mobile tours, and the conference closing event on Saturday evening. Note – these registration categories are not eligible for group discount pricing.

Q) Who should I contact for membership questions?

Please send all your inquiries to membership@nlc.org.

Q) Who should I contact if I have questions about the Youth Delegate Program?

Please send all youth delegate inquiries to Emily Young at Young@nlc.org.

Q) Will there be an exhibit hall at City Summit?

Our Exhibitor Prospectus is available on the City Summit website. Questions? Contact us at sponsorships@nlc.org.

Q) Is NLC looking for keynote speakers?

General Session speaker invitations are determined by program and organization goals set by NLC leadership. If you have suggestions, feel free to send them to conferences@nlc.org.

Q) When and where are future Conferences?

CCC (in Washington, DC):

- March 11-13, 2024
- March 10-12, 2025

City Summit:

Tampa, Florida: November 13-16, 2024
Salt Lake City, UT: November 19-22, 2025
Nashville, TN: November 18-21, 2026

Q) What are the NLCU Executive Education Sessions?

NLC University trainings are designed for city leaders seeking to gain tangible skill sets to apply locally and to build their communities. We encourage advanced registration to better ensure your spot in the trainings. These trainings take place as a part of our pre-conference activities on November 15th. Registration for the sessions will be available this summer. Please continue to check back on CitySummit.nlc.org for updates.

Q) Who should I contact if I have questions about the NLCU Executive Education Programming?

NLCU Executive Education sessions are first come, first serve, and onsite availability is limited. Please send all NLCU inquiries to <u>university@nlc.org</u>.

Q) What Mobile Tours are offered at City Summit this year?

Mobile Tours are curated by our Atlanta host city team and will be available on Wednesday, 11/15 and Thursday, 11/16. The mobile tours and descriptions are available on the <u>City Summit website</u> and are available to sign up for on the registration portal. We encourage advanced registration as the tours have limited spots available. Mobile tours are free for conference attendees (excluding exhibitors, youth delegates, and spouse/guests). A no-show fee of \$25.00 will be charged if you are registered for a tour and do not attend.